

# HAYLETT GRANGE SHOOTING SUPPLIES

PEMBROKE ROAD, MERLINS BRIDGE, HAVERFORDWEST, PEMBROKESHIRE  
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[www.haylettgrangeshootingsupplies.com](http://www.haylettgrangeshootingsupplies.com)

## Return Form

**Name:**

**Date of purchase:**

**Method of Payment:** *Please Circle*

**Date of Return:**

**Paypal(Online) / Credit/Debit Card (Phone)**

**PayPal Transaction ID (If Applicable):**

**Email Address:**

**Contact Telephone Number:**

| Qty | Item Description | Price | Reason Code | Refund<br>(tick) | Exchange<br>(tick) | Exchange<br>Size/Colour |
|-----|------------------|-------|-------------|------------------|--------------------|-------------------------|
|     |                  |       |             |                  |                    |                         |
|     |                  |       |             |                  |                    |                         |
|     |                  |       |             |                  |                    |                         |

**Reason Codes:**

*1-Arrived damaged 2-Faulty 3-Not as described 4-Poor Quality 5-Wrong item sent  
6-Size/colour not suitable 7-Unwanted Gift 8-Not Suitable 9-Other*

**Please provide further details here:**

Send your return to the address above within 14 days of delivery, enclosing this form and clearly mark as return. We strongly advise you use a recorded method of delivery and retain your proof or postage as we cannot accept liability for items lost or damaged during return transit. All returns must be in resalable undamaged condition in original undamaged packaging, unused and with all tags and labels attached, except for return reasons 1 & 2. Please only tick exchange for return reasons 1-5, otherwise please tick refund and purchase an alternative item from our website. Returns under reason codes 1-5 will have cost of postage refunded, all other return reasons will be returned at the customer's expense. We reserve the right to refuse to refund items that are returned in un-saleable condition. Unacceptable returns may be returned to you at your cost. All purchases made through our website will be refunded to the same PayPal account or via PayPal onto your payment card. Refunds will only be issued upon receipt of returned goods in satisfactory condition, and may take up to 5 working days to clear. Purchases made in store or over the phone will be refunded via same method of payment wherever possible, and only once the item has been returned. If you are unsure about anything concerning a return please contact us. This returns policy does not affect your statutory rights.